Communication between Keith Vinning WNPG Infrastructure subcommittee and Openreach

**From:** Galvin,MP,Mike,BL R

**Sent:** 30 April 2014 07:23  
**To:** 'Vinning Keith'   
  
**Subject:** FW: Wilmcote Community Plan 2014. - Telecommunications

Dear Mr Vinning, following investigation I can confirm the super fast cabinet you refer to below as “full” has indeed plenty of spare capacity.  We are fully accepting new customer orders on the cabinet.  Are you aware of any customer who has a current order turned down for service?  If so please ask them to contact me.

We have also checked the backhaul and there are no contention issues.

I hope this closes your enquiry to your satisfaction.

Mike Galvin

Managing Director Network Investment, Openreach

**From:** Galvin,MP,Mike,BL R   
**Sent:** 28 April 2014 19:57  
**To:** 'Vinning Keith'  
**Subject:** RE: Wilmcote Community Plan 2014. - Telecommunications

Dear Mr Vinning,

I am probably the right person to talk to about fibre broadband.

BT does not currently run a mobile service, so you would have to talk to mobile operators about any issues with mobile masts.

I will check the status of the cabinet you refer to in your community to see if it is full and what the status of the backhaul is.

We have no plans in the Openreach Commercial programme to provide any new cabinets in your community (but will augment exhausted capacity).  We normally do provide additional cabinets if the capacity in existing cabinets is exhausted.  However, you should enquire with the County Council if under the government part funded BDUK scheme they plan to install additional cabinets in your community.  Openreach does this work but we do it as a client for the County.

We are currently not deploying femto cells or CRAN in the UK.  However these plans may change so please watch for announcements.

Mike Galvin

Managing Director Network Investment, Openreach

**From:** Vinning Keith

**Sent:** 28 April 2014 14:30  
**To:** Galvin,MP,Mike,BL R  
**Subject:** Wilmcote Community Plan 2014. - Telecommunications

Dear Mr Galvin

**Wilmcote Community Plan 2014. – Telecommunications**

Apologies for the unsolicited nature of this email and if I have sent this to the wrong person will you please forward this to the correct person in your organisation who deals with customer relations. Thank you.

I represent the Wilmcote Commuity Planning Committee as a member on the Infrastructure sub committee representing telecoms. Wilmcote is a village of some 560 properties and lies 4miles to the NNW of Stratford Upon Avon in Warwickshire. Wilmcote comes under the jurisdiction of Stratford District Council with whom we are developing the Community Plan which looks at the local requirements from now until 2030.

As part of our consultation process we will be asking the residents of the village what their perceived demands and requirements will be over the next 15 years and this obviously includes telecommunications as a vital utility.

This communication is to determine if Openreach has any plans to provide additional fixed or mobile communications infrastructure over this time and if not what is the demand criteria required from the local population that will trigger enhancements to the current infrastructure.

Within the telecommunications utilities we perceive the examples of enhancements to be.

         Provision of additional superfast broadband either FTTP or FTTC? Currently we have one Openreach cabinet providing wholesale super-fast services but this, I understand is full.

         Upgrading the backhaul from the existing Openreach VDSL cabinet?

         Provision of additional cabinets to meet demand when the existing cabinet is exhausted (either from all the line cards being full or the backhaul GE link not meeting the SLA)?

         Provision of a local mobile mast to increase local cell count (ie if you want to put up another mast then we may be able to facilitate bringing out the benefits of this.)?

         Provision of femto cells or CRAN technology to increase local bandwidth availability?

There will obviously be others that we have not thought of.

I would therefore appreciate it if you could share any plans that you have with us so that we can communicate this to the parishioners at our public meetings which will start shortly . In addition I would also be grateful if you will please let me know how we can influence those plans that you have .

Thank you for your help on behalf of your customers in Wilmcote Warwickshire

Keith Vinning

BSc CEng MIEE